



# **KENNEDY'S COUNTRY GARDENS**

## **Our Nursery Plant Guarantee For Installed Plantings**

Kennedy's confidence in the quality of our nursery stock is backed by a **one year nursery plant guarantee**. *Kennedy's extends our guarantee to two years for Kennedy's Garden Rewards customers.* Kennedy's agrees to replace one time, at no charge, any tree, shrub, or evergreen which fails to survive the first 12 months (24 months for Rewards customers) after planting. The replacement plant will not exceed the price paid for the original plant. If a sufficient replacement plant cannot be located, Kennedy's will offer a store credit. Kennedy's does not offer refunds on plants that do not perform. Kennedy's is not responsible for any expenses above the amount on the original receipt.

**Replacement labor** is included if the plant was installed by an authorized Kennedy's installer and paid for on a Kennedy's receipt. If the labor was paid directly to the installer, then you need to arrange the replacement labor directly with the installer.

**Proper maintenance and weather protection procedures** must be followed as outlined in Kennedy's Landscape Maintenance Instructional brochure. These procedures are the sole responsibility of the customer. If you did not receive a copy of these instructions, please see the link at the bottom of the page. We require that Kennedy's be notified of any problem with a plant at the first appearance of same. This guarantee will be nullified if we are not given an opportunity to suggest corrective measures in a timely fashion.

**Exclusions:** annuals, tropicals, perennials, grasses, roses, spring flowering dogwoods, or any plant not generally considered hardy to zone 6. Plants lost to abnormal weather conditions, flooding, insufficient watering or care, over-watering, ignoring signs of insect or disease, physical damage or any circumstances beyond our control are not covered by this guarantee. Accounts not paid within 48 hours of being invoiced will nullify this guarantee.

Other guarantee and maintenance information including our "Requirements for Maintaining your Landscape" policy can be found on our website under the Landscape Design tab.

[www.KennedysCountryGardens.com](http://www.KennedysCountryGardens.com)

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